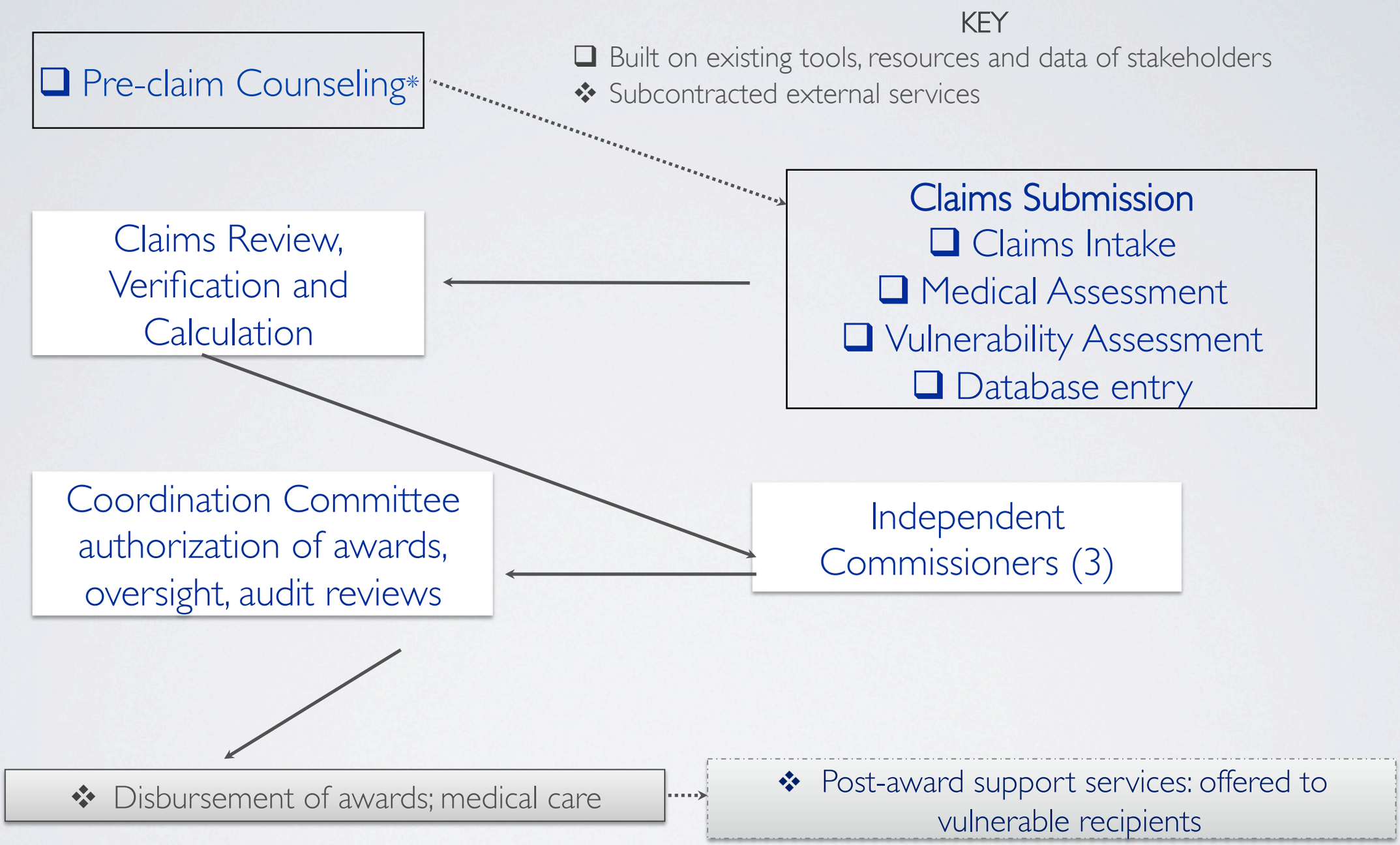RANA PLAZA ARRANGEMENT
CLAIMS PROCESS - OVERVIEW